

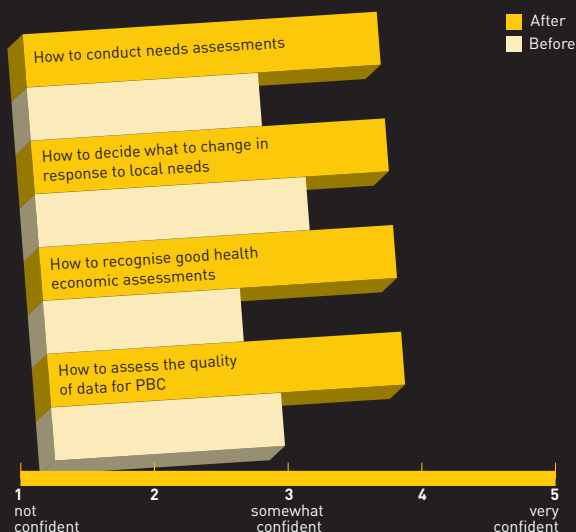
The route to improved confidence in knowledge and skills

The results shown in the following charts are compiled from participant feedback forms, and shows that the PBC training programme achieves real and significant results.

Confidence in knowledge about...



Confidence in skills about...



PBC key skills training programme

Is your organisation ready for PBC?

Effective half-day workshops to support General Practice, PBC Consortia, Primary Care teams and PCTs towards World Class Commissioning

PBC Academy

nhsalliance
HUMANA.



Practice Based Commissioning (PBC) requires distinctive skills and new ways of working

The NHS Alliance/Humana PBC Academy is committed to promoting effective practices in the commissioning of health and social services and has created a training programme to increase PBC skills across all areas. This innovative new programme is supported by the Department of Health. Participants experience a combination of hands-on learning and web-based exercises in which they explore new ideas in a risk-free environment. A key benefit of the programme is that it helps strengthen world class commissioning competencies.

Eleven half-day workshops cover the most common PBC concerns. They can be mixed and matched to suit individual practice needs.

1. Practical needs assessment

How to understand practice population needs and balance the needs of the practice with the wider PCT population

2. Effective use of external data

How to understand and use external data to identify clinical priorities

3. Effective use of practice data

How data can be utilised to improve core GP services and reduce the need for external referrals

4. Business planning and modelling

How to assess whether a good idea will work

5. Financial planning

How to judge the economic impact of service changes and developments

6. Commissioning for long-term conditions

How to re-design services around patients with long-term conditions

7. Improving patient involvement

How to engage with patients and local populations to learn about and improve their experience of the services provided

8. Commissioning emergency care

How to influence the spend on unscheduled care

9. Leading and managing change

How to engage and motivate clinical colleagues to embrace change

10. Balancing business ethics and conflicts of interest

How to manage potential conflicts and overcome uncomfortable situations

11. Commissioning out-patient services

How to improve the way patients are dealt with as out-patients



“ The sessions are well organised, pitched at the right level and relevant to our roles. It has really helped us re-focus our thinking as commissioners and helped us develop priorities that are needs based.”

Workshop participant from West Midlands

Backed by NHS experts

A wealth of NHS experience is behind the PBC training programme. Our steering panel includes:

Michael Sobanja, Chief Executive, NHS Alliance

Julie Wood, PBC Federation Director, NHS Alliance

David Goldberg, Director, Commissioning Institute, Humana Europe

Amit Shah, PBC Lead, Humana Europe

Dr Amit Bhargava, GP and Clinical Lead, NHS Alliance

Delivered to your doorstep

The training programme is delivered in your local area, and can be tailored to fit around the individual training needs of GPs, nurses and others involved in PBC.

Don't miss out – contact us now

The quality and cost-effectiveness of the PBC training programme means it is extremely popular.

If you are interested in attending the PBC Academy, we require your PCT / SHA to have signed up for the programme first. Workshops can cost from as little as £99* per person, so contact us for further information.

Please call Elizabeth Ellis on 0203 004 3230 or email eellis@humana.co.uk – you can also visit pbcacademy.co.uk

“ I attended all the modules organised by the Academy. I thought the programme was well-structured covering the essential parts of PBC. The modules were well thought out and planned with appropriate handouts. The module trainers were experienced people with a wealth of experience in the NHS and were able to answer all the questions put to them.”

Workshop participant from West Midlands